



**CMS PRIOR AUTHORIZATION METRICS FOR MEDICAL ITEMS AND SERVICES
(EXCLUDING DRUGS)**

Organization Name: Point32Health

Line of Business: Care Partners of Connecticut

Reporting Period: January 1, 2025 – December 31, 2025

All medical items and services that require prior authorization, by population, can be found at: [cpct-pdoc-pa-notif-no-pa-list](#)

Standard (non-urgent) Prior Authorization Requests

	How many times this happened	Out of total requests	Percentage
Request approved	2,314	2,615	88.5%
Request denied	301	2,615	11.5%

	How many times this happened	Out of total requests	Percentage
Request approved only after time for review was extended	0 (no extensions)	2,615	0%

	How many times this happened	Out of total requests	Percentage
Request approved only after appeal	38	2,615	1.5%

Expedited (urgent) Prior Authorization Requests

	How many times this happened	Out of total requests	Percentage
Request approved	257	306	84.0%
Request denied	49	306	16.0%

Line of Business: Care Partners of Connecticut

Expedited (urgent) Prior Authorization Requests

	How many times this happened	Out of total requests	Percentage
Request approved only after time for review was extended	0 (no extensions)	306	0%

Time Between Receiving a Prior Authorization Request and Sending a Decision

	Mean (Average) Time	Median (Middle) Time
Standard (non-urgent) Prior Authorization Requests (response due to a provider within 7 calendar days)	4.5 days	3.0 days
Expedited (urgent) Prior Authorization Requests (response due to provider within 72 hours)	88.2 hours	24.0 hours