1 Wellness Way Canton, MA 02021 1-888-341-1507 TTY 711



Detailed Explanation of Non-coverage

Date:	
Patient name:	Patient number:
for your current services should end. Th	and/or health plan decided Medicare coverage nis notice is not the decision on your ill come from your Quality Improvement
Why your services are no longer	covered
We reviewed your case and decided that should end.	t Medicare coverage of your skilled services
• The facts used to make this decision:	
• Detailed explanation of why your services are no longer covered, and the Medicare coverage rules used to make this decision:	
• Specific plan policy used to make the decision (health plans only):	
To get a copy of the rules or guidelines	used to make this decision, or a copy of the
Form CMS-10124-DENC	OMB Approval No. 0938–0953 / Exp. 11/30/2027

You have the right to get your information in an accessible format, like large print, Braille, or audio. You also have the right to file a complaint if you feel you've been discriminated against. Visit Medicare.gov/about-us/accessibility-nondiscrimination-notice, or call 1-800-MEDICARE (1-800-633-4227) for more information. TTY users can call 1-877-486-2048.

documents sent to the QIO, call us at 1-888-341-1507, Monday - Friday, 8:00 A.M. - 8:00 P.M. Representatives are available 7 days a week, 8:00 A.M - 8:00 PM from October 1 – March 31. For our hearing impaired members with TDD machines, please call our Telephonic Device for the Deaf (TDD) at 711.

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