CarePartners of Connecticut
MEDICARE ADVANTAGE
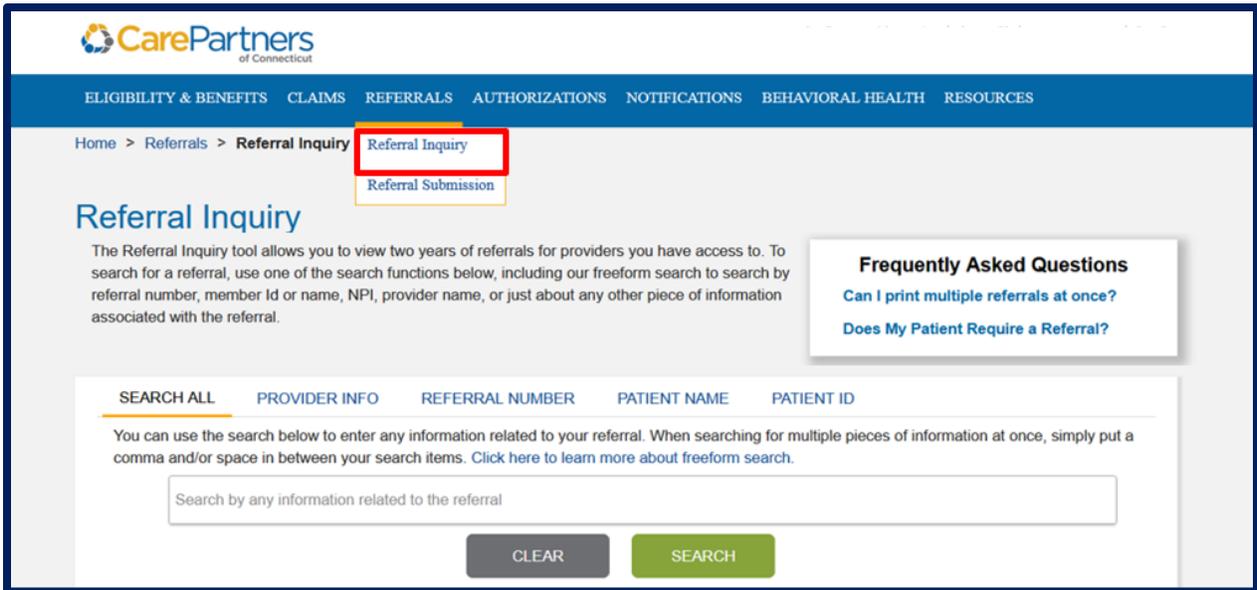
Quick Reference Guide: Referral Inquiry

TO PERFORM A REFERRAL INQUIRY:

Step 1: Log on to CarePartners of Connecticut's secure Provider portal.

Step 2: From the list of self-service options, hover over "REFERRALS". A dropdown list will appear.
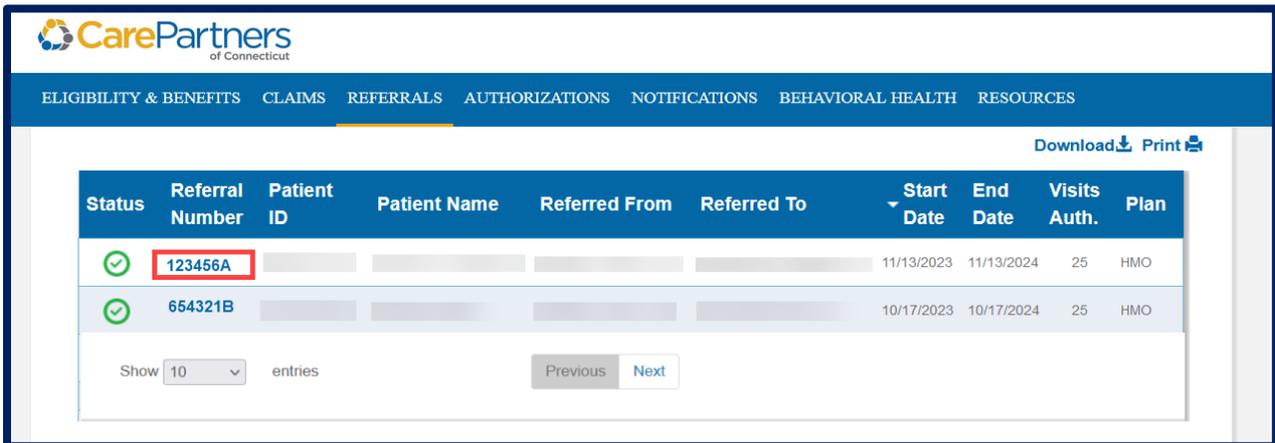
Step 3: Click "Referral Inquiry".

Step 4: Use "SEARCH ALL", enter any information related to the referral(s) in the search box and click "SEARCH." To refine your search, use one of the following additional options: *PROVIDER INFO, REFERRAL NUMBER, PATIENT NAME or PATIENT ID*.

Step 5: The results will be displayed as a list of referrals that met your search criteria.

Step 6: To view the details of a specific referral, click on the referral number.