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The following slides contain helpful tips on the HEDIS hybrid measures that require medical record review each year.

They include:

- Best practices and what documentation should be in the medical record for each HEDIS hybrid measure
- What documents and time periods will be requested from the provider office for each measure during the annual HEDIS Medical Record Review (February-April)

HEDIS MEASURE	CARE FOR OLDER ADULTS	COLORECTAL CANCER SCREENING	CONTROLLING HIGH BLOOD PRESSURE
INDICATOR	COA	COL	СВР
Date Range:	Current measurement year	Performed within 10 years of current measurement year	Current measurement year
What is needed:	 All office/telehealth visit notes with physician signed medication list in measurement year Medication review, functional status assessment, and pain assessment each year 	 Colonoscopy report with result performed within the last 10 years Do not use abbreviations for "colonoscopy" If no colonoscopy, send: Sigmoidoscopy results or CT Colonography performed within last 5 years; or Stool DNA (sDNA) with FIT test results within last 3 years; or Fecal Occult Blood Test (FOBT) in Measurement Year For all, document exact year colorectal cancer screening test/procedure was performed 	 □ All blood pressure flowsheets in current measurement year □ All office/telehealth visit notes with dated blood pressure readings in measurement year □ Repeat blood pressure if initial BP is ≥140/90 (controlled is <140/90) □ Specify the exact dates and readings for patient-reported blood pressures taken at home with a digital device
Other:		If no information found, send last office or telehealth office visit note	If no blood pressure reading available, send last office or telehealth visit note

HEDIS MEASURE	BLOOD PRESSURE CONTROL FOR PATIENTS WITH DIABETES	EYE EXAM FOR PATIENTS WITH DIABETES	HEMOGLOBIN A1C CONTROL FOR PATIENTS WITH DIABETES
INDICATOR	BPD	EED	HBD
Date Range:	Current measurement year	Current measurement year	Current measurement year
What is needed:	 □ All blood pressure flowsheets in current measurement year □ All office/ telehealth visit notes with dated blood pressure readings in measurement year □ Repeat blood pressure if initial BP is ≥140/90 (controlled is <140/90) □ Specify the exact dates and readings for patient-reported blood pressures taken at home with a digital device 	 All eye exams in measurement year and prior year Two most recent office/telehealth visits notes in measurement year Clearly document positive or negative for diabetic retinopathy Document eye exam date. Include provider signature (written or electronic) and clearly printed provider name under signature to indicate who signed off and performed the eye exam 	 □ Last hemoglobin A1c (HbA1c) date and result in measurement year □ Two most recent office/telehealth visit notes in measurement year
Other:	If no blood pressure reading available, send last office or telehealth visit note	If no eye exam in last 2 years, send most recent eye exam with name of eye provider	If there was no A1c result, send last office/ telehealth visit note

HEDIS MEASURE	TRANSITIONS OF CARE		
INDICATOR	TRC		
Date Range:	Current measurement year		
What is needed:	 Admission: Documentation in outpatient medical record that PCP or ongoing care provider received notification of patient admission on the day of admission or up to 2 days after inpatient admission Documentation may include: Email/fax notification of admission Pre-operative or pre-admission examination for scheduled admissions or orders for tests/ procedures during stay Emergency Department progress note indicating patient disposition: Patient Admitted 	 Discharge: Documentation in outpatient medical record of the following 3 components: □ Discharge information received* on date of discharge through 2 days after discharge. Must include: inpatient practitioner responsible for care; procedures or treatment provided; discharge diagnoses; medication list; test results; and instructions for patient care post-discharge □ Patient engagement with PCP or ongoing care provider within 30 days after discharge date via office/home/telehealth visits, telephone or email encounters □ Documentation of medication reconciliation on date of discharge through 30 days. Include current and discharge medication list when reconciling medications and reference to hospital admission in visit note after discharge 	
Other:	* If shared EMR, evidence that information was filed and accessible to PCP or ongoing care provider within 2 days of discharge date meets criteria		



HEDIS Submissions, Timeline and Questions

HEDIS Submissions

HEDIS information may be submitted via fax or email:

Fax Number: 617-673-0754

Email: HEDIS@point32health.org

Questions regarding HEDIS

Call: 888-766-9818, option #1, extension 52809

Email: HEDIS@point32health.org

HEDIS Timeline

Jan – Feb	 HEDIS request letters mailed to provider offices late Jan/early February Response due on or before Feb. 28th 	
March	Provider outreach beginsNon-respondersRequest for follow-up information	
April – May	□ Provider outreach continues□ HEDIS data is submitted to NCQA for final review first week of May	
June – Dec	 HEDIS provider preplanning sessions begin HEDIS contact established Remote EMR arrangements are confirmed and finalized 	