

## Quick Reference Guide: Eligibility and Benefits Inquiry

### TO CHECK A CAREPARTNERS OF CONNECTICUT MEMBER'S ELIGIBILITY AND BENEFITS:

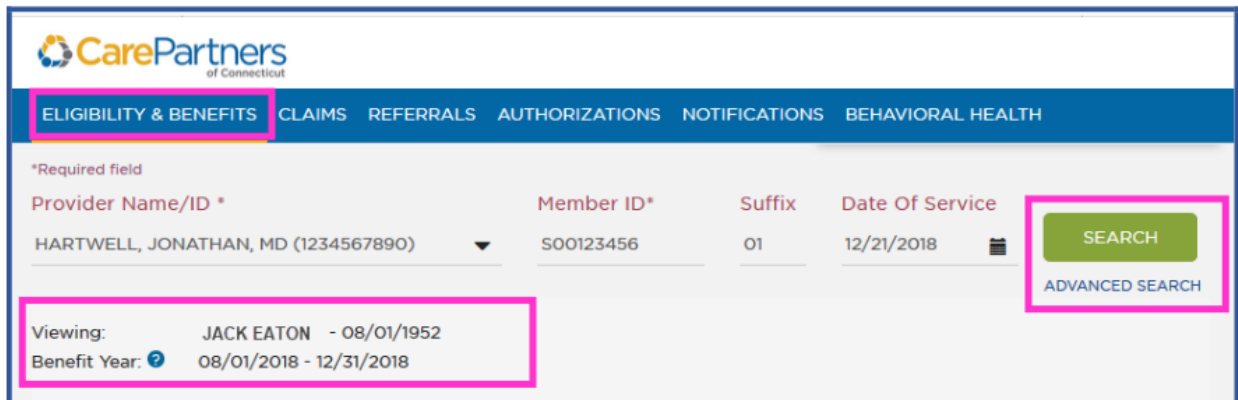
**Step 1:** Log on to CarePartners of Connecticut's secure Provider [portal](#).

**Step 2:** From the list of self-service options, click "Eligibility & Benefits".

**Step 3:** Select the "Provider Name/ID" and enter the "Member ID".

**Step 4:** To access the eligibility information for the member, click "SEARCH".

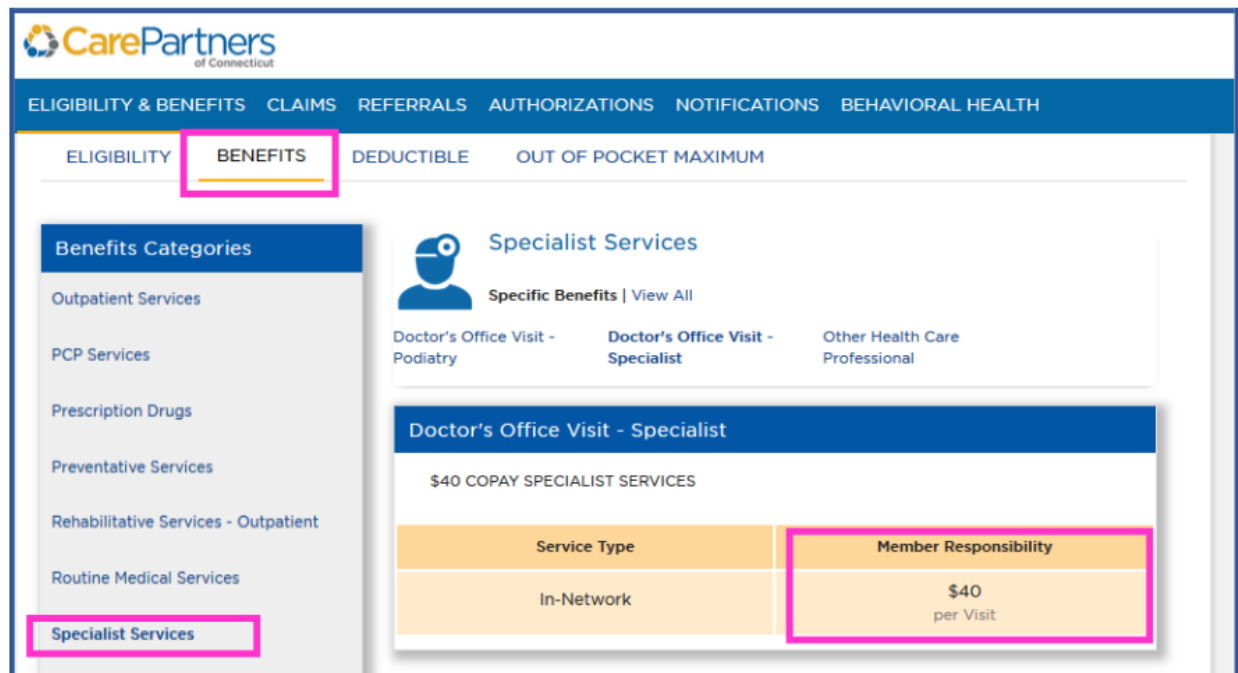
**Note:** Use the "ADVANCED SEARCH" option to search by the member's first name, last name and date of birth.



Viewing: JACK EATON - 08/01/1952  
Benefit Year: 08/01/2018 - 12/31/2018

**Step 5:** Click the "Benefits" tab to view specific benefit information by category.

**Step 6:** Click on a benefit category to view member cost-share information for those services.



Service Type	Member Responsibility
In-Network	\$40 per Visit