

CarePartners of Connecticut Disclaimers

CarePartners of Connecticut is an HMO/PPO plan with a Medicare contract. Enrollment in CarePartners of Connecticut depends on contract renewal.

Representatives are available 7 days a week, 8 a.m.–8 p.m. (Apr. 1–Sept. 30, Mon.–Fri., 8 a.m.–8 p.m.) For accommodations of persons with special needs at meetings call 1-844-267-1361 (TTY: 711). CarePartners of Connecticut complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation, or gender identity. ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-341-1507 (TTY: 711).

View the Notice of Non-Discrimination

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Out-of-network/non-contracted providers are under no obligation to treat CarePartners of Connecticut members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network service.

The dental plan is administered by Dominion Dental Services, Inc., which operates under the trade name Dominion National. Benefit limits and cost-shares apply. For the HMO plans, services must be performed by providers in the Dominion PPO Network. CarePartners of Connecticut PPO members may choose to receive treatment from a nonparticipating dentist, but may pay higher costs for services and are responsible for any cost above the Maximum Allowable Charge (MAC) charged by the non-participating dentist.

CarePartners of Connecticut's pharmacy network includes limited lower-cost, preferred pharmacies in our network. The lower costs advertised in our plan materials for these pharmacies may not be available at the pharmacy you use. For up-to-date information about our network pharmacies, including whether there are any lower-cost preferred pharmacies in your area, please call 1-888-341-1507 (TTY: 711) or consult the online pharmacy directory at <u>www.carepartnersct.com</u>.

Medicare beneficiaries may also enroll in CarePartners of Connecticut through the CMS Medicare Online Enrollment Center located at <u>www.medicare.gov</u>

Every year, Medicare evaluates plans based on a 5-Star Rating System. CarePartners of Connecticut Medicare Advantage (HMO) plans received 4 out of 5 Stars for contract year 2024.

Benefits eligibility requirements must be met. Not all may qualify.

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