

# Provider Update

## NEWS FOR THE NETWORK

May 2023

*Provider Update* is a monthly, online provider newsletter. We encourage you to [register](#) to receive *Provider Update* by email. If you have registered for email distribution but aren't receiving *Provider Update* at the beginning of each month, look in your spam folder or check with your organization's system administrator to ensure the organization's firewall is adjusted to allow for receipt of *Provider Update* from (SENDER: [providerupdate@email-carepartnersct.com](mailto:providerupdate@email-carepartnersct.com)).

## Reminders and Updates

### COVID-19 coverage updates

President Joe Biden has signed a bill that will officially end the federal COVID-19 Public Health Emergency (PHE) at the end of the day on May 11, 2023. As a result, CarePartners of Connecticut is returning to many pre-pandemic operations and policies and will be updating the [Coronavirus \(COVID-19\) Updates for Providers page](#).

CarePartners of Connecticut will continue to comply with federal and state guidelines for COVID-19 vaccines, boosters and treatment. Some updates include:

- **COVID-19 vaccines:** In-network COVID-19 vaccines will remain covered at no cost to our members. We are following federal and state guidance related to out-of-network member cost shares for these services.
- **Over-the-counter/home testing kits:** On May 12, 2023, following the end of the PHE, we will no longer cover over-the-counter COVID-19 tests for Medicare members through their Red, White and Blue Medicare card.
- **Provider ordered testing and treatment:** COVID-19 tests, treatments and services ordered by a provider, including Paxlovid, will remain covered and we follow federal guidelines regarding approved treatments. We are following state guidance related to cost shares for these services. For more information, please continue to check the [Coronavirus \(COVID-19\) Updates for Providers page](#). ♦

### FDA withdrawal of Makena

As a result of the Food and Drug Administration's (FDA) decision on April 6 to withdraw approval of Makena (hydroxyprogesterone caproate) — both the brand name and generic injection — CarePartners of Connecticut will not authorize any prior authorization requests for new starts. Providers may request continuation of therapy for the compounded formulation, which requires prior authorization, if medical necessity is met. Please be aware, however, that as of July 1, 2023, we will no longer provide reimbursement for brand name Makena or the generic or compounded formulation. In its decision to withdraw approval, the FDA stated that Makena was no longer deemed effective at reducing the risk of early birth in women with a history of spontaneous preterm birth. ♦

## Register for upcoming provider training

We offer trainings regularly to update providers and office staff on our CarePartners of Connecticut product. Please join us on [Tuesday, May 16 from 1-2 p.m.](#) for an interactive Overview and Updates session. ♦

## Helpful reminders for providers

- **Avoid Printing:** All CarePartners of Connecticut provider documentation is updated regularly. For the most current information, providers should view all documentation online at [carepartnersct.com/for-providers](https://carepartnersct.com/for-providers) and avoid printing.
  - **Browser Note:** If you are using an outdated or unsupported browser, certain features on CarePartners of Connecticut's website may be unavailable. For an improved user experience, upgrade your browser to the latest version of Mozilla Firefox or Google Chrome.
  - **Secure Provider Portal Self-Service Tools:** CarePartners of Connecticut's online self-service tools enable providers to electronically submit transactions and/or access information related to claims submission, claims status, referrals, prior authorizations, electronic remittance advice, member eligibility, panel information and more. Log in to the secure Provider portal to manage transactions online. ♦
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### Not yet registered?

Information on how to [register for secure access](#) is available on CarePartners of Connecticut's public Provider [website](#).

**For more information:** [Public Provider Website](#); [Secure Provider Portal](#)

**Contact information:** Call Provider Services at 888-341-1508, weekdays, 8 a.m.-5 p.m.