

Provider Update

NEWS FOR THE NETWORK

October 2023

Provider Update is a monthly, online provider newsletter. We encourage you to [register](#) to receive *Provider Update* by email. If you have registered for email distribution but aren't receiving *Provider Update* at the beginning of each month, look in your spam folder or check with your organization's system administrator to ensure the organization's firewall is adjusted to allow for receipt of *Provider Update* from (SENDER: providerupdate@email-carepartnersct.com).

Reminders and Updates

You're invited to a claims consultation event near you!

In the spirit of collaboration with our valued provider partners, CarePartners of Connecticut is pleased to announce that providers are invited to join us for a claims consultation event at our headquarters in November.

Wednesday, Nov. 8 from 10 a.m. – 2 p.m.

CarePartners of Connecticut Headquarters
55 Capital Boulevard, Suite 101
Rocky Hill, CT 06067

The event will present an opportunity for providers to meet with our Provider Relations team, who will be available as a resource to support you by answering questions you may have about claims — from submission, to adjudication, to processing, and more.

Appointments will be scheduled in 30-minute increments and registration is required. Please register for this event by Nov. 6, 2023.

Refreshments and Wi-Fi access will be available.

Please note that you should continue to submit corrected claims and provider payment disputes per your normal process, and claims should not be held until your consultation. Paper claims should not be brought to these consultation appointments

To reserve your space, please [complete a claims registration form](#) and submit it by email to Claims_Consultations@Point32Health.org. We hope to see you there! ♦

Register for upcoming provider trainings

We offer trainings regularly to update providers and office staff on our CarePartners of Connecticut product. Please join us and save the dates for the following interactive Overview and Updates sessions:

- Wednesday, Oct. 11, 10-11 a.m.
- Thursday, Nov. 16, 1-2 p.m.
- Tuesday, Dec. 12, 11 a.m.-noon

Registration for these sessions is available on our [Webinars page](#).

We also offer online [Printable Guides](#) and [Training Videos](#) to assist providers in doing business with us. ◆

Help us keep directory information up to date

The Centers for Medicare & Medicaid Services and other regulatory bodies, as well as the federal [No Surprises Act of 2021](#), require health plans to maintain and update data in provider directories — and we rely on providers to review their data and notify us of changes as they happen to ensure that members have access to accurate information.

Please make sure to notify CarePartners of Connecticut of any changes to your practice address(s), phone number, office hours, ability to accept new patients, and any other changes affecting availability to see patients. You can confirm current practice information using the [Doctor Search](#). If the information listed is incorrect, update it as soon as possible by informing CarePartners of Connecticut using the Directory Inaccuracy reporting feature located on the search or by completing the [Provider Information Change Form](#) and returning it to CarePartners of Connecticut by email at provider_information_dept@point32health.org, as noted on the form.

Failure to review and update demographic information at least quarterly may result in suppression from the CarePartners of Connecticut provider directory until the information is validated. In addition, if CarePartners of Connecticut identifies potentially inaccurate provider information in the directory, we may outreach to your practice to validate or obtain accurate information. If we are unable to obtain a timely response, the provider record may be subject to suppression in the directories until up-to-date information is received. ◆

Federal waiver requirement to prescribe buprenorphine eliminated

If you treat patients with opioid use disorder (OUD), please keep in mind some recent federal changes regarding prescribing buprenorphine and training requirements for prescribers.

A federal change that took effect at the end of 2022 makes it simpler to prescribe buprenorphine. Previously, a special waiver known as a DATA-Waiver and a DATA-Waiver registration number were required in order to prescribe buprenorphine. However, the [MAT Act removed the X waiver](#) requirement for prescribing buprenorphine. Practitioners with up-to-date Drug Enforcement Administration (DEA) registrations that include Schedule III authority can now prescribe buprenorphine for OUD based on applicable state law.

In addition, a new DEA requirement took effect on June 27, 2023, requiring new or renewing DEA registrants to fulfill certain training requirements, including completing eight hours of training on opioid and other substance use disorders from certain accredited organizations. For more details, refer to the [Waiver Elimination \(MAT Act\) page](#) on the Substance Abuse and Mental Health Services Administration website.

Boston Medical Center's Grayken Center for Addiction Training and Technical Assistance offers [a session that meets the DEA course requirement](#). Focused on treating and managing the care of patients with opioid and other substance use disorders, the session can be completed virtually or via recording. ◆

CarePartners of Connecticut billing updates

CarePartners of Connecticut is making some updates to our billing requirements, all of which will be effective Dec. 1, 2023 for all products.

Occurrence codes

CarePartners of Connecticut will require providers billing services on UB-04 claim forms for the applicable products to bill occurrence codes and corresponding occurrence dates in the following manner:

- An occurrence date must be present when billing an occurrence code
- An occurrence code must be present when billing an occurrence date
- A distinct occurrence code must not be billed more than once on a single claim

Occurrence codes and corresponding occurrence dates are located at Loop-2300/Segment HI/Element 1271 and Loop-2300/Segment HI/Element 1250, respectively, in the electronic 837 institutional claim format; for paper claims, occurrence codes and dates are reported in Form Locators (FL) 31-34. If any of this information is missing, the claim will be rejected and the provider will need to resubmit the claim in accordance with timely filing guidelines.

Condition codes: inpatient and skilled nursing facility (SNF) claims

In accordance with CMS requirements, we will require that a condition code of “40” be present on inpatient and SNF claims when the patient is transferred to another participating Medicare provider before midnight on the day of admission. Inpatient and SNF claims not meeting this criterion will be rejected back to the submitting provider for correction and resubmission to CarePartners of Connecticut.

J-codes for injectable drugs

Effective Dec. 1, when J-codes for injectable drugs are submitted on claims for CarePartners of Connecticut members without an accompanying quantity, appropriate National Drug Code (NDC) number, and unit of measurement code, these claims will be rejected back to the provider and must be resubmitted with the appropriate NDC code.

This is in accordance with criteria from the Executive Office of Health and Human Services and consistent with industry standard correct coding. ♦

2024 Part B Step Therapy program

Effective for fill dates on or after Jan. 1, 2024, the following coverage requirements will apply to the Part B Step Therapy program.

The following new categories will be added to the Part B Step Therapy program:

- Acromegaly
- Antiemetics
- Bone Resorption Inhibitors
- Botulinum Toxins

The following existing categories will be updated:

- Gaucher’s Disease
- Leucovorin/LEVOleucovorin Injection
- Trastuzumab – Ogivri will be a non-preferred product. Kanjinti and Trazimera will be the preferred trastuzumab products.

For more information, refer to the updated [Medicare Part B Step Therapy Medical Necessity Guidelines](#). ♦

CarePartners of Connecticut medical drug program updates

New prior authorization programs

MNG title	Effective date	Summary
Epkinly (epcoritamab-bysp)	Dec. 1, 2023	Prior authorization will be required for the drug Epkinly (HCPCS J9999), approved by the FDA in May 2023 to treat large B-cell lymphoma and high-grade B-cell lymphoma.
Vyvgart Hytrulo (efgartigimod alfa and hyaluronidase-qvfc)	Dec. 1, 2023	Prior authorization is now required for Vyvgart Hytrulo (HCPCS J3590), approved June 2023 for the treatment of generalized myasthenia gravis in adult patients who are anti-acetylcholine receptor antibody positive
Columvi (glofitamab-gxbl)	Oct. 1, 2023	Prior authorization will be required for Columvi (HCPCS J9999), approved by the FDA in June 2023 for the treatment of diffuse large B-cell lymphoma not otherwise specified and large B-cell lymphoma resulting from follicular lymphoma for adults whose cancer has relapsed

MNG title	Effective date	Summary
		or become resistant to treatment after at least two previous rounds of systemic therapy.
Rystiggo (rozanolixizumab-noli)	Oct. 1, 2023	Prior authorization will be required for Rystiggo (HCPCS J3590), approved by the FDA in June 2023 for the treatment of generalized myasthenia gravis in adults who are anti-acetylcholine receptor- or anti-muscle-specific tyrosine kinase antibody-positive.
Adstiladrin	Oct. 1, 2023	New MNG for Adstiladrin (HCPCS J9020), a non-replicating adenoviral vector-based gene therapy approved by the FDA in December 2022 to treat high-risk Bacillus Calmette-Guerin- unresponsive non-muscle invasive bladder cancer with carcinoma in situ with or without papillary tumors. Prior authorization is required.

Updates to existing prior authorization programs

Drug	Eff. date	Policy & Additional Information
Altuviiiio	Dec. 1, 2023	Altuviiiio
Hemlibra	Dec. 1, 2023	Hemlibra
Ultomiris	Dec. 1, 2023	Ultomiris
Soliris	Dec. 1, 2023	Soliris
Vyvgart	Dec. 1, 2023	Vyvgart and Vyvgart Hytrulo
Advate, Adynovate, Afstyla, Alphanate, Alphanine, Alprolix, Benefix, Coagadex, Corifact, Eloctate, Esperoct, Feiba, Hemofil, Humate-P, Idelvion, Ixinity, Jivi, Koate, Kovaltry, Monoclate, Mononine, Novoeight, Novoseven, Nuwiq, Obizur, Proflinine, Rebinyn, Recombinate, Rixubis, Sevenfact, Tretten, Vonvendi, Wilate, Xyntha	Dec. 1, 2023	Factor Products
Myobloc (rimabotulinumtoxin B)	Jan. 1, 2024	Myobloc
Dysport (abobotulinumtoxin A)	Jan. 1, 2024	Dysport
Evenity (romosozumab-aqqg)	Jan. 1, 2024	Evenity (romosozumab-aqqg)
Prolia (denosumab)	Jan. 1, 2024	Prolia (denosumab)
Xgeva (denosumab)	Jan. 1, 2024	Xgeva
Signifor LAR (pasireotide)	Jan. 1, 2024	Somatostatin Analogs for Non-oncology Indications



Secure provider portal access

Not registered for the secure Provider portal? Getting signed up is easy and you'll enjoy the ability to complete the following online transactions quickly and easily:

- Submit claims electronically
- Check claims status
- Verify member eligibility
- Submit referrals, notifications, and prior authorization requests
- Conduct inquiries on referrals, notifications, and prior authorizations ◆

Helpful reminders for providers

- **Avoid Printing:** All CarePartners of Connecticut provider documentation is updated regularly. For the most current information, providers should view all documentation online at carepartnersct.com/for-providers and avoid printing.
- **Browser Note:** If you are using an outdated or unsupported browser, certain features on CarePartners of Connecticut's website may be unavailable. For an improved user experience, upgrade your browser to the latest version of Mozilla Firefox or Google Chrome.
- **Secure Provider Portal Self-Service Tools:** CarePartners of Connecticut's online self-service tools enable providers to electronically submit transactions and/or access information related to claims submission, claims status, referrals, prior authorizations, electronic remittance advice, member eligibility, panel information and more. Log in to the secure Provider portal to manage transactions online. ◆

Not yet registered?

Information on how to [register for secure access](#) is available on CarePartners of Connecticut's public Provider [website](#).

For more information: [Public Provider Website](#); [Secure Provider Portal](#)

Contact information: Call Provider Services at 888-341-1508, weekdays, 8 a.m.-5 p.m.