

PROVIDER UPDATE

OCTOBER 1, 2022

NEWS FOR THE NETWORK



Provider Update is a monthly, online provider newsletter. We encourage you to [register](#) to receive *Provider Update* by email. If you have registered for email distribution but aren't receiving *Provider Update* at the beginning of each month, look in your spam folder or check with your organization's system administrator to ensure the organization's firewall is adjusted to allow for receipt of *Provider Update* from (SENDER: providerupdate@email-carepartnersct.com).

REMINDERS

Monkeypox Information and Resources

CarePartners of Connecticut is carefully monitoring the recent outbreak of monkeypox. While experts do not believe monkeypox will reach epidemic proportions, the Centers for Disease Control and Prevention (CDC) reports that as of Sept. 14, 2022, there are 24,203 confirmed cases of monkeypox in the United States and 63,117 worldwide.

CarePartners of Connecticut is committed to health equity and recognizes the importance of identifying at-risk communities for monkeypox and supporting vaccination efforts. It's crucial that public health organizations, providers, and health plans work together to deliver accurate information to the community, particularly on how monkeypox is spread and by reinforcing that anyone can get monkeypox.

The [CDC monkeypox website](#) offers detailed information, including [information specifically for health care professionals](#) and [on reducing stigma](#).

The JYNNEOS vaccine is approved for prevention of smallpox and monkeypox, and is the primary vaccine being used in the U.S. An alternative is the ACAM2000 vaccine, which is also approved to help protect against smallpox and monkeypox.

Government agencies are supplying monkeypox vaccine, and therefore, CarePartners of Connecticut does not reimburse for them (codes 90611 and 90622 are non-reimbursable). Laboratory testing for monkeypox (87593) and codes for the administration of the monkeypox vaccine are reimbursable. Consistent with American Medical Association guidance, existing CPT vaccine administration codes (90460, 90461, 90471, 90472) should be used to report the administration of vaccine products described by codes 90611 and 90622, depending on the age of the patient and the administration provided during the encounter.

To support a coordinated, equitable, and culturally relevant monkeypox response, healthcare providers are required to report cases of monkeypox to their state's public health department. For more information on monkeypox, including information on where patients can obtain a vaccine, please refer to the [Connecticut Department of Public Health](#).

COVID-19 Boosters

As you may be aware, the U.S. Food and Drug Administration (FDA) amended the emergency use authorizations (EUAs) of the Moderna and Pfizer BioNTech COVID-19 vaccines to authorize bivalent formulations for use as a single booster dose at least two months following primary or booster vaccination.

Individuals aged 12 and older should only be offered the updated (bivalent) mRNA (Moderna or Pfizer-BioNTech) booster.

Our COVID-19 Updates for Providers [page](#) has been updated to reflect this change. For additional information, refer to the [FDA News Release](#) and the [Center for Disease Control and Prevention \(CDC\)](#) for up to date information regarding COVID-19 vaccinations, including primary series doses and boosters.

Register for CarePartners of Connecticut Overview Webinar

Looking for the latest information on CarePartners of Connecticut? Register for our CarePartners of Connecticut Overview webinar on [Tuesday, Oct. 25, 11 a.m.-12 p.m.](#)

We will email registrants with login instructions prior to the event. In addition, visit the [Training](#) section of the CarePartners of Connecticut provider website for more information including printable guides and training videos.

Helpful Reminders for Providers

- **Avoid Printing:** All CarePartners of Connecticut provider documentation is updated regularly. For the most current information, providers should view all documentation online at [carepartnersct.com/for-providers](#) and avoid printing.
- **Browser Note:** If you are using an outdated or unsupported browser, certain features on CarePartners of Connecticut's website may be unavailable. For an improved user experience, upgrade your browser to the latest version of Mozilla Firefox or Google Chrome.
- **Secure Provider Portal Self-Service Tools:** CarePartners of Connecticut's online self-service tools enable providers to electronically submit transactions and/or access information related to claims submission, claims status, referrals, prior authorizations, electronic remittance advice, member eligibility, panel information and more. Log in to the secure Provider portal to manage transactions online.

Not Yet Registered?

Information on how to [register for secure access](#) is available on CarePartners of Connecticut's public Provider [website](#).

FOR MORE INFORMATION

WEBSITES

- [Public Provider Website](#)
- [Secure Provider Portal](#)

CONTACT INFORMATION

- Call Provider Services at 888.341.1508, weekdays, 8 a.m.-5 p.m.

